

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 17th day of September 2020

C.G.No:152/2019-20/Vijayawada Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. V. Venkateswarlu
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

A. Rama Koteswara Rao
G. Kodur,
Velagaleru,
Krishna -Dist.

Complainant

AND

1. Assistant Executive Engineer/~~ERO~~/G. Konduru
2. Deputy Executive Engineer/O/ Ibrahimpatnam
3. Executive Engineer/O/Vijayawada (R)

Respondents

ORDER

1. The case of the complainant is that there are no poles and service wire to his agriculture service No.6311123000753.
2. Respondent No.1 filed written submission stating that he along with lineman inspected the agriculture field of the consumer and found that there is no bore well, no motor and no LT lines near by the agriculture field. Consumer not utilized the power supply for the last 12 years due to non-availability of ground water and bore but the consumer regularly paid house service CC bill along with agriculture linked service No.6311123000753 bill. Presently Polavarm canal is passing nearby his land and if power supply is provided, consumer can lift the loose water from the Polavaram canal and the work

DESPATCHED

DATE

involvement for restoration of power supply is estimated at Rs.2,47,872/- and it is chargeable to the AGL service connection.

3. A personal hearing was conducted on 11.06.2020 through video conferencing but complainant was absent. When consumer was again contacted by the forum.
4. Point for determination is whether the complainant is entitled for service lines for the agricultural service connection No.6311123000753?

According to respondents there is no bore well, motor and LT line near by the field of the complainant. Complainant also is not using power supply since 12 years but since the service is linked to his domestic service, consumer regularly paying CC charges for his domestic service along with the linked agriculture service. Merely because consumer is paying customer charges for his agricultural service linked to his domestic service do not confer any right to him to claim poles and service lines after lapse of 12 years. According to version of respondents complainant is intending to lift the loose water from Polavaram Canal which is passing nearby to his field and the work requires an estimated cost of Rs.2,47,872/- and it is chargeable to agriculture service connection. When there is no bore well in the land of complainant, LT lines nearby the agricultural field of the complainant, he is not entitled for Agriculture service connection for lifting water from the canal. Complainant has not filed any document to show that he is permitted to lift the water from canal with free agriculture service connection. In the absence of any such provision, complainant is not entitled for free service line that too after 12 years and when there is no bore well in his field. There are no merits in the complaint. The point is answered accordingly.

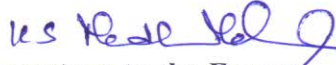
5. In result, the complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 17th September 2020.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRE/APSPDCL/TPF.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 114-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.